

# Performance Standards

The tables below indicate the local area’s target level of performance for the common measures for the core partner programs. **These are the minimum standards for which each locality will be held responsible.** Upon notification to DEED, local areas can set higher standards for which they will be held responsible.

Statewide Performance Measures	Wagner-Peyser	Senior Community Service Employment Program (SCSEP)	Adult (WIA Title I-B)	Dislocated Worker (WIA Title I-B and State)		
<b>Program Year 2009</b> July 1, 2009 to June 30, 2010						
<b>Entered Employment Rate:</b> Of those not employed at registration: Number of adults who have entered employment by the end of the first quarter after the exit quarter <i>divided by</i> Number of adults who exit during the quarter.	TBD	TBD	State TBD	State TBD		
			WSA 1 to 17 TBD	WSA 1 to 18 TBD		
			WSA 18 TBD	ISPs TBD		
<b>Employment Retention Rate:</b> Of those employed in the first quarter after the exit quarter: Number of adults who are employed in the second and third quarter following the exit quarter <i>divided by</i> Number of adults who exit during the quarter.	TBD	TBD	State TBD	State TBD		
			WSA 1 to 18 TBD	WSA 1 to 18 TBD		
				ISPs TBD		
<b>Average Earnings:</b> Of those employed in the first, second, and third quarter after the exit quarter: Total post-program earnings (earnings in quarter 2 plus (+) quarter 3 after exit quarter) <i>divided by</i> Number of adults who exit during the quarter.	TBD	TBD	State TBD	State TBD		
			WSA 1	TBD	WSA 1	TBD
			WSA 2	TBD	WSA 2	TBD
			WSA 3	TBD	WSA 3	TBD
			WSA 4	TBD	WSA 4	TBD
			WSA 5	TBD	WSA 5	TBD
			WSA 6	TBD	WSA 6	TBD
			WSA 7	TBD	WSA 7	TBD
			WSA 8	TBD	WSA 8	TBD
			WSA 9	TBD	WSA 9	TBD
			WSA 10	TBD	WSA 10	TBD
			WSA 12	TBD	WSA 12	TBD
			WSA 14	TBD	WSA 14	TBD
			WSA 15	TBD	WSA 15	TBD
			WSA 16	TBD	WSA 16	TBD
			WSA 17	TBD	WSA 17	TBD
			WSA 18	TBD	WSA 18	TBD
						ISPs TBD

**Performance Standards***(continued)*

<b>Statewide Performance Measures</b> - continued -	<b>Wagner-Peyser</b>	<b>Senior Community Service Employment Program (SCSEP)</b>	<b>Adult (WIA Title I-B)</b>	<b>Dislocated Worker (WIA Title I-B and State)</b>
<b>Employment and Credential Rate:</b> Of adults who received training services: Number of adults who were employed in the first quarter after the exit quarter and received a credential by the end of the third quarter after the exit quarter <i>divided by</i> Number of adults who exit during the quarter.	N/A	N/A	State TBD	State TBD
<b>Hours of Community Service Employment:</b> Total number of hours of community serviced provided by SCSEP participants <i>divided by</i> Number of hours of community serviced funded by the grant, after adjusting for differences in minimum wage. Paid training hours are excluded from this measure.	N/A	TBD	WSA 1 to 18 TBD	WSA 1 to 18 TBD  ISPs TBD
<b>Number of Eligible Individuals Served:</b> Total number of adults served <i>divided by</i> Grantee's authorized number of positions, after adjusting for differences in minimum wage.	N/A	TBD	N/A	N/A
<b>Number of Most-in-Need Individuals Served:</b> Of those adult participants described in OAA-2006, Subsection §(a)(3)(B)(ii) or (b)(2) of Section §518. Counting the total number of the described characteristics for all adult participants <i>divided by</i> Number of adult participants served.	N/A	TBD	N/A	N/A

<b>Customer Satisfaction Standards Program Year – 2008</b>	<b>WIA Title I-B</b>	<b>SCSEP</b>
Participant:	TBD	TBD
Employer:	TBD	TBD
Host Agency	N/A	TBD

# Performance Standards

(continued)

RS & SSB Statewide Performance Measures – Federal Fiscal Year 2009 October 1, 2008 to September 30, 2009	Rehabilitation Services	State Services for the Blind
<p><b><u>Employment Outcomes:</u></b></p> <p><b>Performance Indicator 1.1 – Comparison of Employment Outcomes</b> The number of individuals exiting the VR program with an employment outcome during the current program year compared to the number of individuals exiting the VR program with an employment outcome during the preceding program year.</p>	TBD	TBD
<p><b>Performance Indicator 1.2 – Entered Employment Rate</b> Of all of the individuals who exited the VR program after receiving services, the percentage of those who achieved an employment outcome.</p>	TBD %	TBD %
<p><b>Performance Indicator 1.3 – Wage at Placement</b> Of all the individuals determined to have achieved an employment outcome, the percentage who exit the VR program in competitive, self-, or business enterprise program (BEP) employment with earnings equivalent to at least the minimum wage.</p>	TBD %	TBD %
<p><b>Performance Indicator 1.4 – Wages at Placement for Those with Significant Disabilities</b> Of all individuals who exit the VR program in competitive, self-, or business enterprise program (BEP) employment with earnings equivalent to at least the minimum wage, the percentage who are individuals with significant disabilities.</p>	TBD %	TBD %
<p><b>Performance Indicator 1.5 – Comparison of Wages of VR Placements as Compared to the Overall Wage Level</b> The average hourly earnings of all individuals who exit the VR program in competitive, self-, or business enterprise program (BEP) employment with earnings equivalent to at least the minimum wage as a ratio to the State's average hourly earnings for all individuals in the State who are employed.</p>	TBD (Ratio)	TBD (Ratio)
<p><b>Performance Indicator 1.6 – Enhancement of Self-Sufficiency</b> Of all individuals who exit the VR program in competitive self-, or business enterprise program (BEP) employment with earnings equivalent to at least the minimum wage, the difference between the percentage who report their own income as the largest single source of economic support at the time they exit the VR program and the percentage who report their own income as the largest single source at the time they apply for VR services.</p>	TBD (Math Difference)	TBD (Math Difference)
<p><b><u>Equal Access to Services:</u></b></p> <p><b>Performance Indicator 2.1</b> The service rate for all individuals with disabilities from minority backgrounds as a ratio to the service rate for all non-minority individuals with disabilities.</p>	TBD (Ratio)	Not calculated if fewer than 100 individuals from minority backgrounds exit the program

NOTE: These percentages are national standards set by the Rehabilitation Services Administration. There is a formula for the general agency and a different formula for the agency serving the Blind to determine whether the standard was met.